

- 911 entered into an agreement with Pine Rest, who replaced our existing provider (Employee Assistance Center, or EAC) of a wide variety of counseling services to our employees and their families. The new contract provides more services at lower costs than our contract with EAC.

Collaboration Projects

- **Lake County CAD collaboration-** after a late October request for assistance with completing a complex CentralSquare (CS) Pro spreadsheet that itemized which agencies pay for which services, we received a reply from CS on December 6 and worked aggressively to reach an agreement, which we did by the end of December. I checked with Lake County's new 911 Director last week for a status and learned that Lake County is evaluating whether to stay with their existing CS ONESolution. The reasons outlined include an increase of \$79,000 in their quote from last year, and also because CS announced that the ONESolution CAD will continue to be supported indefinitely. A decision has not yet been made either way and their next board meeting is next Wednesday, January 24.
- **2024 Electric Forest Fest (EFF)-** 911 is working with our 911 call delivery provider to draw a detailed "geofence" map of the EFF grounds so that 911 calls that occur on the grounds during the event will automatically be routed to a Mason-Oceana 911 dispatcher onsite at EFF in the Unified Command center.

Radio Communications Updates

- **Limited Access Dune Community Coverage-** 20 RoIP phones (Sonim XP5+) that work on FirstNet were ordered and received. We are beginning to experiment with how the devices work with virtual talkgroups that we are able to create from 911. They are not yet usable with MPSCS talkgroups and we hope to be live with that part of the project by summer. We also met with the mesh network provider (CatchMark Technologies, Whitehall) that installed a campground Wi-Fi solution for the Clay Banks Township campground and they are preparing a proposal for coverage at Little Point Sauble Association.
- **Radio Communications in Schools-** 8 of the RoIP phones were distributed to 4 MCSO SROs to evaluate their use as a means of wide area communications with schools. Shelby schools have also expressed interest in using them and we're looking forward to meeting with OCSO and Shelby school officials for a similar test. Shelby schools may use the phones for day-to-day operations between different buildings.
- **Encryption on Law Enforcement Talkgroups-** Mason Co SO recently finalized their purchase of 11 APX 6000 portable radios and 20 APX 6500 mobile radios. New Era and Rothbury PDs will not be able to complete radio orders until June 2024. 911 received 2 new APX 8000 portable tri-band radios as well as 14 encryption upgrades for an existing 9 consolets, 2 mobiles and 3 portable radios. Ray, Todd and Chris are beginning to experiment and test the different encryption modes on 911's radios and consoles. The encryption upgrades will allow the use of all 3 encryption types on the state radio system.

Other Updates

- **Core/Talon Cyber Breach-** we learned from a state agency of a cyberattack that took down cloud-based Core/Talon clients. The attack left agencies unable to use Talon and TIMS for days as Core worked to restore systems affected. Core agencies that utilize their Multibrige application to connect to Talon users were not affected. Core never notified Mutlibridge users of the cyber-attack.
- **State and Local Cybersecurity Grant Program (SLCGP)-** 911 applied for all three areas of the grant. Specific solutions were not yet required and the State only asked for a They are:
 - Incident Response Planning & Training
 - Endpoint Detection & Response (EDR) Services
 - Cybersecurity Assessments

Specific projects were not necessary to apply; only consent agreements. As the program develops, I will recommend specific projects to the Board to seek funding under the SLCGP. More information on the grant can be found at: <https://www.michigan.gov/dtmb/services/cybersecurity/cyber-partners/state-and-local-cybersecurity-grant-program>

- **911 & Public Safety Technologies Millage-** a document that provides information on a possible 2024 ballot proposal was provided to the board today. The millage seeks to replace the existing local telephone surcharge and 0.14 millage with a new 1 mil proposal. The proposal outlines long-term funding for 911 via 0.65 of the 1 mil, and also funds expensive public safety technologies for all local and county public safety with the remaining 0.35 of the 1 mil. The measure will resolve a decades-old problem with local telephone surcharge funding for 911 while also providing much needed funding and consolidation of technologies that responders use, most of which 911 provides technical support.
- **Facility upgrades**
 - **Generator Replacement-** our generator remains operational in a fragile state. Portions of the project have been completed as we wait for the arrival of the new generator. Our new generator contractor, Energy Service Solutions in Shelby, have been instrumental in keeping our old generator running.

OLD BUSINESS: None

NEW BUSINESS:

Two employees request to release their full HSA funds for 2024. After a discussion a motion was heard.

Motion by Cole and supported by Maloney to release the full amount of 2024 HSA funds to the two employees as requested. Voice Vote. Motion Carried.

Hasil presented information on what a Public Safety Technologies Millage might look like. Hasil gave an overview of his proposal and stated he would like to reach out to our legal team to discuss possible wording for the ballot. A lengthy discussion was held, Hasil will go forward with legal advice, and the Board will continue discussion.

Surcharge renewal in both Counties. Hasil requested the Board to approve the surcharge renewal in both Counties to remain at \$2.09. After a discussion a motion was heard.

Motion by Jones and supported by Beggs to approve the renewal of the surcharge in both Counties to remain at \$2.09. Roll call vote was taken: Cole, yea; Fritcher, yea; Beggs, yea; Herrema, yea; Jones, yea; Maloney, yea and Mast, yea. Motion Carried.

Bank change. Hasil stated he would like to look into a possible open bid for our primary Bank that handles our Accounts Payable, Cash Receipting and Pay Roll. Due to fees and customer service issues, we would like to see what other options we have. A discussion was held, followed by a motion.

Motion by Fritcher and supported by Maloney for Hasil to open up for bids our primary Bank account as noted above. Roll call vote was taken: Cole, yea; Fritcher, yea; Beggs, yea; Herrema, yea; Jones, yea; Maloney, yea and Mast, yea. Motion Carried.

With no further business the meeting was adjourned at 11:21 am.

NEXT SCHEDULED meeting will be February 21, 2024 at 10:00 a.m. at the Mason-Oceana 911 Conference room, located at 9160 N. Oceana Drive, Pentwater.

Respectfully Submitted,

Connie Blaauw,
Secretary

Approved: 2/21/2024